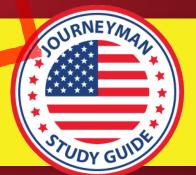
JOURNEYMAN STUDY GUIDE ROBOTICS MAINTENANCE TECHNICIAN

YEAR 4

250 EXAM PREP QUESTIONS, WITH EXPLAINED ANSWERS



APPRENTICES | INSTRUCTORS | INSTITUTES

JourneymanStudyGuide.com

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Year 4: Robotics Career Pathways and Industry Trends

Subject 3. Advanced Troubleshooting and Root Cause Analysis

1. What is the first step in troubleshooting?

- a) Check power supply
- b) Inspect physical connections
- c) Review error logs
- d) Restart the system

Correct Answer: b) Inspect physical connections

Explanation: The initial step in troubleshooting robotic systems involves inspecting physical connections to ensure that everything is correctly plugged in and functioning. This helps identify any loose or damaged connections that may cause system failures before diving into more complex diagnostics.

2. Which log is crucial for diagnosing errors?

- a) Performance log
- b) Error log
- c) Usage log
- d) Maintenance log

Correct Answer: b) Error log

Explanation: The error log is essential for diagnosing issues in robotic systems as it provides detailed information about faults and malfunctions. By analyzing this log, technicians can trace the source of a problem and determine which components need attention or replacement.

3. What does a flashing red light indicate?

- a) Maintenance required
- b) Normal operation
- c) Error condition
- d) Power failure

Correct Answer: c) Error condition

Explanation: A flashing red light on a robotic system typically signals an error condition. This visual alert prompts technicians to investigate the system's error logs or codes to identify the specific issue that needs to be resolved to restore normal operation.



4. What is the purpose of error codes?

- a) Measure performance
- b) Indicate system age
- c) Track maintenance
- d) Identify specific faults

Correct Answer: d) Identify specific faults

Explanation: Error codes serve the purpose of identifying specific faults within robotic systems. They provide technicians with a standardized way to quickly understand the nature of the problem, allowing for efficient troubleshooting and repair processes, ultimately reducing downtime.

5. Which tool is effective for monitoring robot performance?

- a) Screwdriver
- b) Diagnostic software
- c) Multimeter
- d) Oscilloscope

Correct Answer: b) Diagnostic software

Explanation: Diagnostic software is highly effective for monitoring robot performance as it can provide real-time data, error logs, and system diagnostics. This allows technicians to analyze trends, pinpoint issues, and optimize the performance of robotic systems through informed decision-making.

6. How should you approach a non-responsive robot?

- a) Check software updates
- b) Reset the robot
- c) All of the above
- d) Inspect connections

Correct Answer: c) All of the above

Explanation: When dealing with a non-responsive robot, it is essential to consider multiple factors. Checking software updates ensures the system is current, resetting the robot can clear temporary glitches, and inspecting connections can reveal physical issues contributing to the lack of response.



7. What does a system reboot often resolve?

- a) Power shortages
- b) Software glitches
- c) Mechanical failures
- d) Hardware issues

Correct Answer: b) Software glitches

Explanation: A system reboot often resolves software glitches that may be causing the robotic system to malfunction. Restarting the system can clear temporary errors, refresh processes, and restore functionality without requiring detailed diagnostics or repairs.

8. What is a common cause of mechanical failure?

- a) Incorrect programming
- b) Faulty sensors
- c) Software bugs
- d) Overheating components

Correct Answer: d) Overheating components

Explanation: Overheating components are a common cause of mechanical failure in robotic systems. High temperatures can lead to material fatigue, damage, or complete breakdown of mechanical parts, making it crucial for technicians to monitor operating temperatures to prevent such failures.

9. Which component should be checked for communication errors?

- a) Controllers
- b) Power supply
- c) Actuators
- d) Sensors

Correct Answer: a) Controllers

Explanation: Controllers are vital for communication in robotic systems, as they manage signals between various components. If communication errors occur, inspecting the controllers can help identify loose connections or faulty firmware that may disrupt the entire system's operation.



10. How can case studies help in troubleshooting?

- a) Provide random solutions
- b) Simplify technical jargon
- c) Eliminate need for logs
- d) Offer documented experiences

Correct Answer: d) Offer documented experiences

Explanation: Case studies provide documented experiences that can guide technicians in troubleshooting similar issues. By analyzing past malfunctions and their solutions, technicians can apply learned lessons to current problems, enhancing their ability to diagnose and resolve issues effectively.

11. What is the function of a multimeter in diagnostics?

- a) Test software
- b) Control movements
- c) Analyze performance
- d) Measure voltage

Correct Answer: d) Measure voltage

Explanation: A multimeter is a fundamental tool in diagnostics that measures voltage, current, and resistance in a robotic system. By checking these electrical parameters, technicians can identify electrical issues, such as shorts or open circuits, that may cause system malfunctions.

12. What should you do if an actuator is stuck?

- a) Check for obstructions
- b) Lubricate it
- c) lanore it
- d) Replace it immediately

Correct Answer: a) Check for obstructions

Explanation: If an actuator is stuck, the first step should be to check for obstructions. Physical blockages can prevent actuation and must be removed before considering more invasive solutions, such as lubrication or replacement, to avoid unnecessary downtime and costs.



13. What key aspect does root cause analysis focus on?

- a) User errors
- b) Temporary fixes
- c) Underlying issues
- d) Surface symptoms

Correct Answer: c) Underlying issues

Explanation: Root cause analysis focuses on identifying the underlying issues that lead to system failures rather than just addressing surface symptoms. By uncovering the fundamental problems, technicians can implement effective long-term solutions, preventing future malfunctions and improving system reliability.

14. What should be done before replacing a component?

- a) Analyze logs
- b) Test the new part
- c) Inform users
- d) Request approval

Correct Answer: a) Analyze logs

Explanation: Before replacing a component, analyzing logs is crucial to ensure that the replacement is necessary. Logs may indicate other issues or confirm that a particular component is indeed the source of the malfunction, helping to avoid unnecessary replacements and costs.

15. How can performance logs assist technicians?

- a) Indicate user errors
- b) Measure physical wear
- c) Show system age
- d) Track operational efficiency

Correct Answer: d) Track operational efficiency

Explanation: Performance logs assist technicians by tracking operational efficiency over time. By analyzing these logs, technicians can identify trends, spot inefficiencies, and make data-driven adjustments to improve the overall functioning and longevity of robotic systems.



16. What does a system error code beginning with 'E' usually indicate?

- a) Power error
- b) Sensor malfunction
- c) Software issue
- d) Mechanical failure

Correct Answer: c) Software issue

Explanation: Error codes beginning with 'E' typically indicate a software-related issue in robotic systems. These codes help technicians quickly pinpoint the nature of the problem, leading to more efficient troubleshooting and resolution of the software faults affecting the system's performance.

17. Which is a common symptom of sensor failure?

- a) Robot shuts down
- b) Robot moves erratically
- c) Robot responds slowly
- d) Robot produces noise

Correct Answer: b) Robot moves erratically

Explanation: A common symptom of sensor failure is erratic movement in a robot. When sensors misread or fail to provide accurate data, the robot's control systems may receive incorrect information, leading to unpredictable behavior that can compromise safety and functionality.

18. What is the benefit of regular maintenance logs?

- a) Simplify diagnostics
- b) Enhance performance
- c) Reduce component life
- d) Increase downtime

Correct Answer: b) Enhance performance

Explanation: Regular maintenance logs enhance performance by documenting service history, identifying recurring issues, and ensuring timely interventions. This proactive approach helps maintain optimal functioning of robotic systems, minimizes unexpected breakdowns, and extends the lifespan of critical components.



19. When should you conduct a root cause analysis?

- a) After a minor issue
- b) Following repeated failures
- c) During routine checks
- d) Only during emergencies

Correct Answer: b) Following repeated failures

Explanation: A root cause analysis should be conducted following repeated failures to identify persistent issues affecting the robotic system. This analysis helps uncover underlying problems that may not be evident during routine checks, leading to comprehensive solutions that prevent future malfunctions.

20. What is a common software troubleshooting step?

- a) Replace hardware
- b) Adjust physical settings
- c) Verify code integrity
- d) Increase power supply

Correct Answer: c) Verify code integrity

Explanation: A common software troubleshooting step is to verify code integrity to ensure that the software is functioning correctly. Checking for errors in the code can help identify bugs or issues that may affect the robot's performance, allowing for timely corrections and optimizations.

21. Why are error logs essential for technicians?

- a) They complicate diagnostics
- b) They provide historical data
- c) They serve no purpose
- d) They are difficult to read

Correct Answer: b) They provide historical data

Explanation: Error logs are essential for technicians as they provide historical data that can reveal patterns of failures and recurring issues. By reviewing this information, technicians can make informed decisions about maintenance, upgrades, and troubleshooting strategies, ultimately improving system reliability.



22. What should you do if the robot experiences unexpected shutdowns?

- a) Inspect wiring connections
- b) Check power supply
- c) All of the above
- d) Review error codes

Correct Answer: c) All of the above

Explanation: If a robot experiences unexpected shutdowns, it is crucial to check the power supply, inspect wiring connections, and review error codes. These steps help diagnose the root cause of the shutdown, ensuring a comprehensive approach to troubleshooting and resolving the issue effectively.

23. What does a 'timeout' error often indicate?

- a) Software delay
- b) Mechanical failure
- c) Power outage
- d) Sensor miscommunication

Correct Answer: a) Software delay

Explanation: A 'timeout' error often indicates a software delay where a response from a component or process is not received in the expected timeframe. This can point to issues in the software logic, communication delays, or even hardware problems that need to be addressed to restore functionality.

24. How can case studies improve troubleshooting skills?

- a) By introducing unrelated topics
- b) By complicating solutions
- c) By providing structured learning
- d) By offering random facts

Correct Answer: c) By providing structured learning

Explanation: Case studies can significantly improve troubleshooting skills by providing structured learning experiences based on real-world scenarios. They allow technicians to analyze practical examples, learn from others' successes and failures, and apply those lessons to enhance their problem-solving abilities in similar situations.



25. What should you prioritize when diagnosing a robot?

- a) User satisfaction
- b) Accuracy of diagnostics
- c) Cost of parts
- d) Speed of repairs

Correct Answer: b) Accuracy of diagnostics

Explanation: When diagnosing a robot, prioritizing accuracy of diagnostics is essential to ensure that the correct problem is identified and addressed. Accurate diagnostics lead to effective solutions, minimizing the risk of recurring issues and ensuring that the robotic system operates reliably over time.





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- 6). A B C D
- 11). A B C D

- 2). (A) (B) (C) (D)
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- 24). A B C D
- 20). (A) (B) (C) (D)
- 25). A B C D

About the Creators:

Bobby Bedi:

Bobby Bedi, co-creator of the Journeyman Study Guide, calls the Pacific Northwest home, where he has built an extensive career spanning more than two decades. His diverse background, which includes architecture, digital innovation, and industrial marketing, has given him a unique ability to bridge traditional industries with cutting-edge digital solutions. Bobby has worked across a spectrum of industries, from agile startups to publicly traded companies and educational platforms, bringing a depth of experience that has been crucial to the platform's success.

Bobby's precision and problem-solving skills, refined through his years in architecture, have seamlessly transitioned into his work in digital marketing and technology. Since 2006, Bobby has been at the forefront of digital innovation, applying his expertise to transform trade education. He has been instrumental in developing cutting-edge, user-friendly platforms that make learning accessible across the globe, combining technology with education to create impactful online experiences.

As co-creator of the platform, Bobby also plays a key role in the industrial sector, where he helps companies scale by leveraging his expertise in digital marketing and business strategy. His dedication to making education affordable and impactful has driven the growth of the Journeyman Study Guide, ensuring that individuals at every stage of their careers have access to quality learning tools.

Kris McFarlane:

Kris McFarlane, co-creator of the Journeyman Study Guide, has over two decades of experience in business development, education, and the trades. Based in the Pacific Northwest, Kris has worked with a range of organizations—from agile startups to publicly traded companies—driving business growth and developing successful strategies across industries. His expertise in scaling businesses and creating educational platforms has been key to the guide's reach and effectiveness.

Kris's deep roots in the trades and industrial sector, paired with his extensive experience in business development, give him a unique ability to understand both the practical and strategic needs of companies and individuals. His leadership and ability to mentor others have helped shape the platform, making it a go-to resource for tradespeople seeking career advancement and certification.

Having struggled with traditional education early in life, Kris understands the importance of making learning accessible for everyone. His passion for empowering others, especially those who feel underserved by conventional education systems, is reflected in every aspect of the Journeyman Study Guide. Kris's work is driven by a commitment to helping aspiring tradespeople succeed in their careers through affordable, practical, and accessible learning resources.

Work with the Creators

As co-creators of the Journeyman Study Guide, Bobby Bedi and Kris McFarlane draw from extensive experience working with agile startups, publicly traded companies, and education platforms. Their combined expertise has shaped a platform that empowers businesses and individuals alike. To learn more or explore opportunities with the *Unity Crest Solutions team*, visit *UnityCrestSolutions.com*, where they continue to help organizations and people succeed.



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